Research Applied: FBR Précis for FFI Practitioner

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From FFI Practitioner

This week’s FFI Practitioner continues the month-long series of editions relating to the theme of “Reflections.” Thank you to Ken Moores for this reflective précis, where he examines the research conducted about developing a legacy of an entrepreneurial mindset in “The Development of an Entrepreneurial Legacy: Exploring the Role of Anticipated Futures in Transgenerational Entrepreneurship,” an article that appears in the September 2018 issue of FBR.
Introduction

Families in business that aspire to sustain their enterprises across generations need to find ways to perpetuate their entrepreneurial orientation. Families variously endeavor to develop entrepreneurial mindsets across generations and this typically entails story-telling and recounting heritage values to inspire later generations to enterprise. Those stories that relate to entrepreneurial behaviors have been referred to as entrepreneurial legacies. These legacies have been found to not only motivate incumbent and next-generation owners to engage in strategic activities that foster transgenerational entrepreneurship but also to embody resilience as persistence in the face of risk.

Considering the well-known growth and survival challenges that family businesses face, this concept of transgenerational entrepreneurship on a family level to promote continuity and longevity on a business level has received considerable recent attention.

These recent advances are encouraging and help explain how entrepreneurial legacies can influence the entrepreneurial mindsets and actions of business families. But to date only one generational dyad (always adjacent generations) has been used to explore entrepreneurial legacies and transgenerational entrepreneurship. This does not account for the various inter- and intragenerational modes in which the legacy can be transmitted, and thus presents entrepreneurial legacies as static across generations.
In this exploratory study Barbera, Stamm, and DeWitt enhance our understanding of entrepreneurial legacies by taking a more fine-grained, dynamic narrative analysis within and across three generations of a single business family, the Kiolbassa family. The family explicitly presents itself in the public sphere as being entrepreneurial and have owned and operated the Kiolbassa Provision Company, a Texas-based sausage-manufacturing company, since 1949.

The authors rely upon symbolic interactionist traditions to conceptualize narratives as structures that give coherence and meaning to everyday life of the Kiolbassa family. Within the context of the framework of the Successful Transgenerational Entrepreneurship Practices (STEP) Project 12 interviews were recorded and transcribed as the basis for narratives across three generations of the family.

Findings

The exploratory study addressed three questions concerning how entrepreneurial legacies are shaped, reshaped, and relate to transgenerational entrepreneurship. In short what the researchers find is that not all legacy stories are the same. Instead they observe a broad continuum of legacy stories, extending from highly stable, to relatively stable, to relatively fluid, to highly fluid. They elaborate two of these.

1. Relatively stable legacy stories:
   - Develop from detailed personal accounts toward general rules or shared values
   - Begin with accounts pertaining to the actions of individuals which then change into learned lessons and finally become detached from the instances yet remains as abstract values. This trend towards abstraction continues across generations such that the value of the quality becomes synonymous with both the family and the firm’s identity

Specific Kiolbassa family examples are presented to illustrate relatively stable entrepreneurial legacies.

2. Relatively fluid legacy stories, along the continuum of change:
   - Convey multiple meanings to various stakeholder groups depending on the degree of emotional and spatial separation between individuals who experienced the actual events and those simply retelling or hearing them
   - Exhibit a more fundamental reconfiguration of the core message being conveyed across generations
   - Refer to the instance of entrepreneurship or resilience in question as a stable element of the stories belonging to this category

Again, specific Kiolbassa family examples are presented to illustrate relatively fluid entrepreneurial legacies.
Barbera et al., then propose that the dynamic characteristics of these entrepreneurial legacies stories are fundamentally connected to each generation’s anticipated future that provide a perspective through which meaning is derived. Such visions are the essence of transgenerational entrepreneurship and reveal the motivation and purpose that are inextricably linked to the structure and development of entrepreneurial legacies.

Specifically, next generations are not limited to either escaping or imitating the past. Instead, each new generation can deliberately propose entrepreneurial activities that put forth an anticipated future of their own. Though these proposed activities may be challenged, it appears that as long as the next generation ties their vision to the business family’s entrepreneurial legacy, they stand a better chance of inspiring and sustaining transgenerational entrepreneurship for many more generations to come.

THOUGH THESE PROPOSED ACTIVITIES MAY BE CHALLENGED, IT APPEARS THAT AS LONG AS THE NEXT GENERATION TIES THEIR VISION TO THE BUSINESS FAMILY’S ENTREPRENEURIAL LEGACY, THEY STAND A BETTER CHANCE OF INSPIRING AND SUSTAINING TRANSGENERATIONAL ENTREPRENEURSHIP FOR MANY MORE GENERATIONS TO COME.

To explain how and why such change occurs the authors summarise and illustrate the reconfigured versions of entrepreneurial legacy of the Kiolbassa family. In an excellent summary of the case Table 5 outlines four succinct themes, or version summaries, that portray the essence of each generational version of the Kiolbassa entrepreneurial legacy. For this family, the anticipated futures accompanying these versions are:

1. A better life for the family
2. Protection of key assets
3. Taking quality product to the world
4. To be determined

Akin to sense-making and sense-giving processes, anticipated futures may also emerge from past legacy stories, but they require adjustments to the narrated past as they underpin a vision for current and future entrepreneurial endeavors.
Implications

The researchers make a worthwhile contribution to our understanding of transgenerational entrepreneurship. In broad terms, they reinforce the advice to families to invest in communication across generations, especially if they are interested in sustaining their enterprise over the long term. Such cross generational conversations not only develop legacies but also instil values and consolidate the social capital needed to build consensus and shared visions.

While somewhat light on implications the paper is of special interest to next-generation family members. The findings highlight how next generations are not limited to either escaping or imitating the past. Instead, each new generation can deliberately propose entrepreneurial activities that put forth an anticipated future of their own. Though these proposed activities may be challenged, it appears that provided the next generation ties their vision to the business family's entrepreneurial legacy, they stand a better chance of inspiring and sustaining transgenerational entrepreneurship for many more generations.

About the contributor

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About Moores Family Enterprise

Australia-based Moores Family Enterprise delivers knowledge-based practical advice to families in business to enhance their prospects of continuity through distinctive and empathetic support processes based on communication, education and collaboration.
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“Increasing Open Innovation in Family Firms” by Diogo Cotta and Niklas Rossbach

“Building Entrepreneurs Across Generations Requires Influence” by Allan Cohen and Pramodita Sharma